

E-Government Questions: helping users navigate online government resources without practicing law!

Key Resources

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Opportunity for All. (IMLS-2010-RES-01). Institute of Museum and Library Services. Washington, D.C. (2010)

http://tascha.washington.edu/usimpact/documents/OPP4ALL_ExecSumm.pdf

Center for Library Information Innovation – Public Libraries & E-Govt. Public Library & Technology Access Survey, managed by the Center for Library & Information Innovation at the University of Maryland and funded by the American Library Association and the Bill & Melinda Gates Foundation

http://www.plinternetsurvey.org/images/state_one_pagers_2011/E-Gov/CA-EgovOnePager2011.pdf

California Judicial Council Forms

<http://www.courtinfo.ca.gov/forms/>

Southern California Association of Law Libraries. Locating the Law

<http://www.aallnet.org/chapter/scall/locating.htm>

Selina S. Thomas, American Bar Association. Directory of Unlicensed Practice of Law Committees (June 2010)

http://www.americanbar.org/content/dam/aba/migrated/cpr/clientpro/cp_dir_upl.pdf

Pasco County Library System Policy Manual. E-Government Service Assistance Policy (rev. September 2009)

<http://www.pascolibraries.org/files/policies/egovmentsservicepolicy.pdf>

and great tools at <http://pascolibraries.org/egovtools.shtml>

State of California. Data.ca.gov

<http://data.ca.gov/index.html>

The Tech Blog. California Website Receives 'Sunny Award' for Transparency

<http://techblog.ca.gov/?p=1474>

Laura Cadra, Accessing & Using Free Government Information (An Infopeople Online Learning Course) May 3, 2011- May 30, 2011

<http://infopeople.org/training/accessing-and-using-free-government-information-0>

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Get Help Florida

<http://www.gethelpflorida.org>

State of California. Best Practices. State IT Policies, Instructions, & Guidelines

[http://bestpractices.ca.gov/State IT Policies.ashx](http://bestpractices.ca.gov/State%20IT%20Policies.ashx)

Egovflorida, Best practices for Patron computers

<http://egovflorida.pbworks.com/w/page/26078233/Best-Practices-for-Patron>

Egovflorida, Physical Security

<http://egovflorida.pbworks.com/w/page/26765186/Physical-Security>

American Library Association. E-government (includes Toolkit)

<http://www.ala.org/ala/issuesadvocacy/advocacy/federallegislation/govinfo/egovernment/index.cfm>

Information Use Management & Policy Institute. The Florida State University, College of Communication & Information. School of Library & Information Studies. A Summary of Florida's LSTA funded E-Government programs, 2009-2010 (April 7, 2010)

[http://www.ii.fsu.edu/content/download/33151/207451/FLA E gov Handout Apr3 10 .pdf](http://www.ii.fsu.edu/content/download/33151/207451/FLA_E_gov_Handout_Apr3_10.pdf)

Center for Information Policy and E-Government. University of Maryland. E-Government Concentration at University of Maryland's iSchool.

<http://cipeg.umd.edu/teaching/egovcon.html>

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