

Q&A Session for Beyond the Norm: Building a Culture of Creativity & Innovation in Libraries

Session Number: 578383179

Date: 2011-10-5

Starting time: 11:14

!Jaye Lapachet(jhl@cpdb.com) - 12:05

Q: Where can I find the pdf?

Priority: N/A!

!Infopeople Project!! - 12:07

A: <http://infopeople.org/training/beyond-norm!>

!Linda Harper(lharper@lfcc.edu) - 12:08

Q: New - better -- different

Priority: N/A!

!Infopeople Project!! - 12:08

A: Thanks!

!Sheila Peters(sheila.peters@fda.hhs.gov) - 12:08

Q: Change

Priority: N/A!

!Infopeople Project!! - 12:09

A: Thanks!

!Jaye Lapachet(jhl@cpdb.com) - 12:07

Q: pushing the envelope

Priority: N/A!

!Infopeople Project!! - 12:09

A: Thanks!

!Jaye Lapachet(jhl@cpdb.com) - 12:07

Q: better service

Priority: N/A!

!Infopeople Project!! - 12:09

A: Thanks!

!Jaye Lapachet(jhl@cpdb.com) - 12:07

Q: improving service

Priority: N/A!

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!Infopeople Project!! - 12:09
A: Thanks!

!Linda Harper(lharper@lfcc.edu) - 12:10
Q: Yes - books now
Priority: N/A!

!Jaye Lapachet(jhl@cpdb.com) - 12:10
Q: thoughtful improvement - not change for change sakes
Priority: N/A!

!Jaye Lapachet(jhl@cpdb.com) - 12:10
Q: pilot
Priority: N/A!

!Linda Harper(lharper@lfcc.edu) - 12:14
Q: yes
Priority: N/A!

!Stanley Strauss(stanley@infopeople.org) - 12:14
Q: from Timothy Ritz to All Attendees:
what are those? (He means the books.)
Priority: N/A!

!Linda Harper(lharper@lfcc.edu) - 12:21
Q: patroons, faculty, each other, everyone
Priority: N/A!

!Stanley Strauss(stanley@infopeople.org) - 12:29
Q: from Eve Sternberg to All Attendees:
In a public agency, how do you provide "license to pursue your dream?"
Priority: N/A!

!Stanley Strauss(stanley@infopeople.org) - 12:29
Q: rom Linda Harper to All Attendees:
How to you get stogey organizations to accept creativity??
Priority: N/A!

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!Oi Ling Yu! - 12:29

Q: Our library is encouraged for innovation, but some staff do not want to change. What should we do?

Priority: N/A!

!Nicole Maxwell(nmaxwell@albanycountylibrary.org) - 12:31

Q: 1 AND 2

Priority: N/A!

!Stanley Strauss(stanley@infopeople.org) - 12:46

Q: rom Sophie Brookover to All Participants:

Can you repeat the name of the person who developed the program at SFPL? Love the idea, would like to learn more!

Priority: N/A!

!Kim Blaylock(kblaylock@wcpl.net) - 12:59

Q: Will all of the chat comments be available after the webinar is over?

Priority: N/A!