**What Will Happen When I’m Gone:**

**Ensuring Knowledge Transfer to Your Successor**

**Infopeople webinar**

**Wednesday, December 14, 2011**

**Resource List**

Calo, Thomas J., *Talent Management in the Era of the Aging Workforce: The Critical Role of Knowledge Transfer.* Public Personnel Management, Volume 37, Issue 4, pp 403-416.

Conklin, Jeff, *Designing Organizational Memory.* CogNexus Institute, 1997. <http://cognexus.org/wpf/wickedproblems.pdf>

Feldman, Susan, *The High Cost of Not Finding Information.* March 1, 2004. <http://www.kmworld.com/articles/readarticle.aspx?articleid=9534>

Hartman, Amy and Meg Delaney, *Wait! You Can’t Retire Without Sharing That with Us.* American Libraries, October 26, 2010. <http://americanlibrariesmagazine.org/features/10262010/wait-you-can-t-retire-without-sharing-us>

Lesser, Eric and Laurence Prusak, *Preserving Knowledge in an Uncertain World.* MIT Sloan Management Review, April 15, 2002. <http://sloanreview.mit.edu/the-magazine/2001-fall/43111/preserving-knowledge-in-an-uncertain-world-2/>

Mitchell, Hugh, *Grey Jobs: Challenges and Solutions in the Workplace.* May 16, 2011. <http://www.shell.com/home/content/media/speeches_and_webcasts/2011/mitchell_london_16052011.html>

Nash, Kim S., *Don’t Let Boomers Bust Your Business.* Baseline, May 2005, Issue 43, p 31.

Paul Whitney (outgoing Vancouver, BC City Librarian) Interviews on YouTube:

Part 1: <http://www.youtube.com/watch?v=XpuZyuwe8S4>

Part 2: <http://www.youtube.com/watch?v=JNOmtYE8hcE>

Part 3: <http://www.youtube.com/watch?v=o081NkZ-5jo>