Chat Session for Library P.I

12:03:14 PM   from Crystal Holland
 to All Participants: Love apple pie.

12:06:53 PM   from eileen oshea
 to All Participants: Fifth Discipline: http://www.worldcat.org/oclc/21226996

12:16:53 PM   from eileen oshea
 to All Participants: Built to Last:
http://en.wikipedia.org/wiki/Built_to_Last:_Successful_Habits_of_Visionary_Companies

12:45:46 PM   from Vicki Miller
 to All Participants: What should the director do when younger and more innovative li-
brarians plan while leaving out older librarians?

12:47:14 PM   from Melissa Cardenas-Dow
 to All Panelists: how do you respond with colleagues who either want to rush the
process or skip it all together (because it's not "real work")

12:50:04 PM   from Jennifer Bowman
 to All Participants: Any advice for small libraries? We have a staff of 16 so our teams
will be small. We also have staff who cling to "But we've always done it this way."

12:52:19 PM   from Todd Elliott
 (privately):   Good info. Thank you!

12:54:58 PM   from Andres Panado
 to All Participants: Given budget cuts and need for cross-training to meet project goals
and deadlines, how do you deal with staff who have a "it's not in my job description" atti-
tude?

12:57:31 PM   from eileen oshea
 to All Participants: ALA's guide to starting a Friends group:
http://www.ala.org/altaff/files/friends/factsheets/factsheet1.pdf

12:57:53 PM   from Barbara Schwartz
 to All Participants: How can PI work in a large public system (35 individual branches),
without having a PI team that is too large?

1:00:31 PM   from eileen oshea

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 to All Participants: Good to Great:
http://www.amazon.com/Good-Great-Companies-Leap-Others/dp/0066620996

1:01:12 PM   from Jennifer Bowman
 to All Participants: Thank you - great info!

1:01:19 PM   from Kathleen Goodyear
 to All Participants: Thank you!

1:01:19 PM   from Andres Panado
 to All Participants: very, very informative! thanks for your expertise!