

Chat Session for Tell Me Something I Don't Know - Meaningful Community Engagement - June 12, 2012

12:05:18 PM from George Needham  
to All Participants: Hi, everyone. Please post your questions here!

12:08:53 PM from George Needham  
to All Participants: Don't wait until the end of the webinar--we have more time to chat now!

12:34:00 PM from George Needham  
to All Participants: Here are some great elevator questions:

12:34:20 PM from George Needham  
to All Participants: What's keeping you or your constituents or your provost awake at night?

12:34:28 PM from George Needham  
to All Participants: What do you wish you knew more about?

12:34:36 PM from George Needham  
to All Participants: Who else should we talk to?

12:34:44 PM from George Needham  
to All Participants: Those are Jamie's questions.

12:34:49 PM from George Needham  
to All Participants: Here is the one we added:

12:35:31 PM from George Needham  
to All Participants: What would indicate to you that progress is being made on this issue?

12:35:50 PM from George Needham  
to All Participants: Being made, not "being" made...

12:43:43 PM from George Needham  
to All Participants: Only 15 minutes left to chat or ask questions!

12:44:29 PM from Claire LeBlanc  
to All Panelists: So you don't recommend surveys at all?

12:47:53 PM from david clark  
to All Participants: Many organizations approach strategic planning but lack a strong organizational commitment to making the changes that may be suggested. Do you have any advice on how to prepare staff or orient the culture of an organization before beginning the planning process?

12:50:35 PM from George Needham

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to All Participants: Wow, I just did a four week online course for Infopeople. I suggest the work of John Kotter, especially "Our Iceberg Is Melting," as a way of getting started.

12:54:59 PM from Serena Butch

to All Participants: When the community wants many, many, outcomes, does the library "decide" what they can focus on or what is reasonably possible to accomplish?

12:56:33 PM from Claire LeBlanc

to All Panelists: Also wondering if this will be archived? City wants to do a big survey, they need to hear your ideas.

12:58:11 PM from Infopeople Project

to All Participants: Yes, this will be archived. Available later today on the website where you went to get into the webinar.

12:59:30 PM from Susan Manger

to All Participants: Thanks

12:59:49 PM from Mary Pugh

to All Participants: Is the audio in the archive?

1:00:01 PM from George Needham

to All Participants: Yes.

1:04:47 PM from eileen oshea

to All Participants: audio and slides and chat will be in the archive.