

## **Today's Topics**



- · Defining the users
- Statistics
- Injuries and Conditions
- Unique issues for veteran subgroups
- · Health resources
- Finding services

## User Snapshot



- Who are these library users?
  - Veterans
  - Military families
  - Caregivers of veterans
  - · Active duty service members



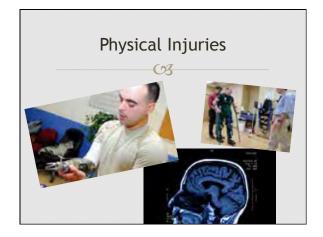


## Injuries and Conditions

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- Different conflicts, different outcomes
- Exposures: environmental, substances
- · Physical injuries
- Mental health issues
- Social issues

## Military Exposures http://www.publichealth.va.gov/exposures/



## Traumatic Brain Injury

as become the "

"...TBI has become the "signature injury" of current warfare".

Sharon Shively and Daniel Perl

Journal of Head Trauma Rehabilitation, Vol 27, No. 3, pp 234-239

## Brainline Military brainlinemilitary Address to the control of t





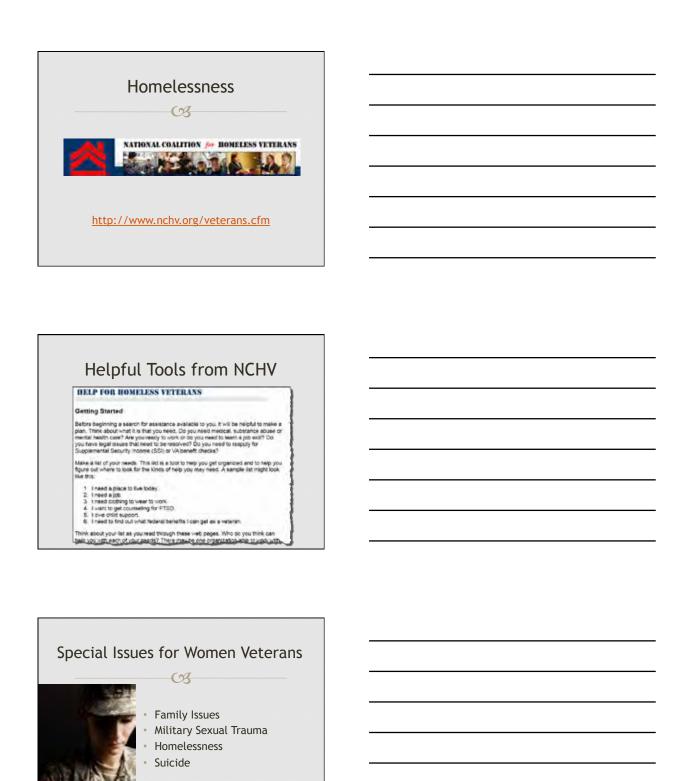


## Navigating the VA.gov Site: Mini Practice

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- We'll take about two minutes for this exercise. Go to <a href="http://va.gov/">http://va.gov/</a>
- · Click on Veterans Services
- Note the topics under Health and Well-Being
- Click on Mental Health and scan the page; go back later explore more
- In the Chat box: Reactions? Anything notable?

## Navigating the VA.gov Site UNITED STATES DEPARTMENT OF VETERANS AFFAIRS Heene Voteran Services Business About VA Hedia Rosen Unactive Veteran Services About VA Hedia Rosen Lascov Veteran Services About

# Substance Abuse O3 http://www.drugabuse.gov/patients-families http://www.easyread.drugabuse.gov/

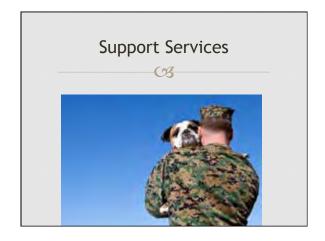


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http://www.mentalhealth.va.gov/ http://www.womenshealth.va.gov/

# California's Women Veterans California has both the greatest number - more than 167,000 - and the greatest proportion of female veterans in the country (9.5 percent). California's Women Veterans Response to the 2011 Survey: Preliminary Report http://www.library.ca.gov/crb/12/FINAL\_REPORT.pdf





## Make the Connection

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MakeTheConnection.net is a one-stop resource where Veterans and their families and friends can explore information about physical and mental health symptoms, challenging life events, and mental health conditions.

Highly recommended for any vet, family member or friend seeking support and information

http://maketheconnection.net/

## Make the Connection



- Customizable
- · Allows user to drill down to relevant info



## Make the Connection: Signs and Symptoms





## **Hotlines Worth Noting**



- Veterans Crisis Line 1.800.273.TALK (8255)
- National Call Center for Homeless Veterans 1.877.4AID.VET (424.3838)
- VA Caregiver Support Line 1.855.260.3274
- Wounded Warrior Resource Center 1.800.342.9647



## Veterans Crisis Line Veterans Crisis Line







### Mini Practice



- · We'll take about 3 minutes here.
- Go to http://MedlinePlus.gov
- Search for the key word *veterans*, then limit your results to Health Topics only
- Scroll the results; click on any one of the Health Topics of interest
- In the Chat box, add any comments!

## Searching MedlinePlus | Separate Name | Assertice of the U.S. Material Library of beginning to the Name | Assertice of the U.S. Material Library of beginning to the Name | Assertice of the U.S. Material Library of beginning to the Name | Assertice of the U.S. Material Library of beginning to the Name | Assertice | A

## Vets in the Digital Age



### Mobile Apps

- PTSD Coach
- T2 Mood Tracker
- · Breath2Relax and Tactical Breather





## Online Support Groups After Deployment http://www.afterdeployment.org/ National Alliance on Mental Illness (NAMI) http://bit.ly/VetSupport Veterans Forum Homeless Forum Living with Posttraumatic Stress Disorder

## 

## Military Kids Connect



- MKC is an online community of military children (ages 6-17 years old) is a safe site that provides access to age-appropriate resources to support children from predeployment, through a parent's or caregiver's return.
- https://www.militarykidsconnect.org/



## The VA Health System Complex! Where to turn first? Helps to know how it's organized

## Snapshot of the System -Services and Facilities

- Veterans Administration
- · Veterans Health Administration
- Veterans Integrated Service Networks
- State Veterans Services
- County offices
- Vet Centers
- Veterans Service Organizations (VSOs)
- MyHealtheVet

## Veterans Integrated Service Networks (VISNs)



## State and Local Resources



- State Departments of Veteran Affairs
  - Essential resource for veterans
  - · Each state has one
  - · Additional benefits vary from state to state
  - <a href="http://www.va.gov/statedva.htm">http://www.va.gov/statedva.htm</a>
- · County Veteran Service Organizations
  - www.cacvso.org
- Search for all facilities based on your criteria: http://www2.va.gov/directory/guide/rpt\_fac\_list.cfmhic regions

# CalVet: the California Department of Veteran Affairs When the California Limit Calvet Calve



## CA Dept. of Veteran Affairs and the CA State Library

- Pilot outreach project to veterans and their families
- · Three geographic areas identified
  - Shasta Public Libraries
  - Fresno County Library
  - San Diego County Library
- · Veteran 'resource stations' in each library
  - Print resources, designated laptop for veterans' use, trained volunteers and more!

## MyHealtheVet



My HealtheVet is a Personal Health Record and information portal for vets and their caregivers

- · Refill VA prescription medicines
- Access links to Federal and VA benefits
- Take on-line courses to improve physical and mental health
- · Create personal health records
- Track changes in health

http://www.myhealth.va.gov

# More Ways to Find Services and Benefits National Resource Directory Connecting wounded warriors, service members, veterans, their families, and caregivers with those who support them

## **VALNET - VA Libraries**



- Librarians are able to help vets (and public librarians) find health information
- · Located at some VA hospitals
- Check out the consumer resources (some more up-to-date than others)

http://www.va.gov/VALNET/Consumer\_Health.asp

## A Few Recommended Titles

# A Few More For Service 10 Year Country 1st Service 10 His Servic

## Finding Organizations: Mini Practice

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- Using DIRLINE: Directory of Health Organizations
- <a href="http://dirline.nlm.nih.gov/index.html">http://dirline.nlm.nih.gov/index.html</a>
- Try a few searches with simple key words:
  - spinal
  - veteran
- Now try this: (be sure to capitalize OR)
  - amputees OR amputation

## Final Words



- Barely scratched the surface
- Be cautious of websites targeted to veterans; many try take advantage of the vulnerabilities faced by this population
- Learn about your own state and county resources; often the personalized services help the veteran reintegrate more easily

## Operation Health: Resources for Veterans and Their Families

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Thank You!	
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