

Community Led Library Service Development Supplemental Reading

Build Partnerships: Tools for Strategic Development Library Development (Roskilde Libraries, Denmark) [udafboksen.nu/wp-content/uploads/2012/07/Build-Partnerships_Tools-for-Strategical-Library-Development.pdf]

This guide from a Danish public library provides straightforward reasons and ways to move public library services from internal development to design and development through collaborations.

Galston, Huber, Johnson and Long. “Community Reference: Making libraries indispensable in a new way” (American Libraries, June 2012) [americanlibrariesmagazine.org/features/06132012/community-reference-making-libraries-indispensable-new-way]

Douglas County, CO, moved their reference work outside the building to embed it where the community develops its service needs.

In Service of Their Communities: Public Libraries Today (First Monday: Uncommon Culture) [firstmonday.org/ojs/index.php/UC/article/download/3657/3014]

A call for Croatian public libraries to review how globalization and the Internet requires public library service to reform, and for librarians to move from creating services for consumers to facilitating asset-holding community groups' availability to community members who need them.

Pateman, John. Developing a Needs Based Library Service (National Institute of Adult Education, 2004) [[www.libr.org/isc/issues/ISC26/word versions/Developing a Needs Based Library Service.doc](http://www.libr.org/isc/issues/ISC26/word%20versions/Developing%20a%20Needs%20Based%20Library%20Service.doc)]

A bibliographic essay discussing the reasons and approaches needs based public library services have developed through 2005, in UK and Canadian contexts.

Williment, Kenneth. “It Takes a Community to Build a Library” (Public Libraries Online, 2013) [publiclibrariesonline.org/2013/04/it-takes-a-community-to-build-a-library/]

A discussion of the applicability of critically reviewing the misapplications of standard library service evaluation data, such as surveying and demographic statistics, when undertaking an inclusive approach to public library service development.

Williment, Ken and Tracey Jones-Grant. “Asset Mapping at Halifax Public Libraries: A tool for beginning to discover the library’s role with the immigrant community in Halifax” (Partnership: The Canadian Journal of Library Practice and Research, January 2012)

Library staff tools for entering a community to discover its assets are described, with reference to specific work developed and undertaken and the staff training required to succeed.

Wilson, Kerry. Qualitative Research and Library Service Development: the art of talking to your customers (Woodhead, 2011)

How to train staff and use qualitative research methods, including primary source interviews, to understand community needs and assets are discussed in nonacademic language.

Prepared by Francisca Goldsmith for use with the Infopeople webinar: <http://infopeople.org/training/community-led-library-service-development>