The Year Ahead with Infopeople: Learning You Want and Need
Chat transcript
August 25, 2016

Eileen O'Shea:Hi everbody! We'll be starting at the top of the hour. maentime enjoy the smooth tunes (unless you're on the phone - no music there).

Robin Hartman:I'm chillaxing to the lounge music.

Lisa Barnhart - Infopeople:I feel chill just reading the word "chillaxing!"

Shana Munn:love it :)

Mary Augugliaro - Infopeople:Have an idea for a training topic? Let us know! https://infopeople.org/training/training_suggestions

Mary Augugliaro - Infopeople:Link to Needs Assessments https://infopeople.org/content/needs-assessments-surveys

Mary Augugliaro - Infopeople:These are the top topics identified in our most recent Needs Assessment: Community Outreach, Technology, Library Administration, Management and Supervision

Mary Augugliaro - Infopeople:Check our planned training calendar to see what training events are on the schedule! https://infopeople.org/training/planned

Mary Augugliaro - Infopeople:Looking for archived webinars? You can find them here: https://infopeople.org/training/view/webinar/archived

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Stephanie Beverage:Yes. Lots. they've all been good

Ruth:Joan Frey stuff

Rebecca:Emerging Trends

Rachel Lynch:First one scheduled for next week!

Robin Hartman:I have attended many others. It's hard to pick a favorite.

Brianna:I've only attended one myself, it was on Digital Badging - interesting, if you're inclined to engage in it for training!

Shana Munn:Digital Badging

Robin Hartman:Emerging trends are always good.

Anne Conway 2:I have attended several--con't remember specifally which

Trina S.:Emerging Trends

Ruth:IOOps Joan Frye Williams I mean

Rebecca:I took a 4-wk course "All work is teamwork" -- very helpful, energizing!

Melissa Kelly:Yesterday's State Reporting webinar had some good clear explanations for this year's information gathering.

Dessa Gunning:I have enjoyed the YA books /and childrens books keeping up to date on trends and what other librarians are using and how they motivate library patrons .

Mary Augugliaro - Infopeople:Did you know that Infopeople has delivered over 270 online courses since 2001?

Shana Munn:Wow! So many archived ones to view! And great ones to come. ;)

Katherine Anderson:Deposit accounts! Excellent idea.

Mary Augugliaro - Infopeople:Want to maximize your organization's training dollars? Set up a deposit account with Infopeople!
https://infopeople.org/content/infopeople-deposit-accounts

Rory Litwin:Mary - Is that 270 different courses or 270 total sessions?

Eileen O'Shea:Over 270 courses

Rory Litwin:Wow, that's a lot!

Katherine Anderson:Will deposit accounts be availalbe for organizations outside of California? (Canada)

Eileen O'Shea:Although some courses are repeated so that number is a little squishy :-)

Eileen O'Shea:Yes, Katherine!

Katherine Anderson:Thanks Eileen.

Eileen O'Shea:We are happy to work with you - email Chuck at chuck@infopeople.org

Mary Augugliaro - **Infopeople:Laura's upcoming Infopeopl**e course is Effective Social Media Strategies for Your Library. For a complete course description and to register go to: https://infopeople.org/civicrm/event/info?id=608

Mary Augugliaro - Infopeople:What is most important to you regarding Technology training in the library?

Robin Hartman:I appreciate that!

Shana Munn:Agreed. I really appreciate the pragmatic examples of how to use training with staff.

Katherine Anderson:Keeping current by knowing where to find specific information on demand. Impossible to remember everything.

Mary Augugliaro - **Infopeople:Penny's upcoming Infopeople course is** Children's Services Fundamentals. For a complete course description and to register go to: https://infopeople.org/civicrm/event/info?reset=1&id=597

Brianna:I agree w/K.Anderson - knowing where to find info on demand and maintaing an easy list of those resources.

Shana Munn:agreed. ^^^ I'm always on the lookout for new tech to apply...

Lisa Barnhart - Infopeople:Here is where we have our LSSC courses listed: https://infopeople.org/content/infopeople-lssc-approved-courses

Chuck - Infopeople Project:Only 32 seats left in Penny's upcoming class.

Mary Augugliaro - Infopeople:What is most important to you on the topic of **Children's Services?**

Lisa Barnhart - Infopeople:Penny's courses almost always max out - so get in while you can :-)

Laura Pappani:Fresh new ideas

Laura Pappani:Penny read my mind :)

Rebecca:I love hand-outs! Ready reference.

Dessa Gunning:I enjy Penny pecks teaching she does awesome handouts and encouraging to motivate creativity in services

Shana Munn:Wow! What great timing for this topic. I found out a couple of hours ago that I'm the Team Lead for a Homelessness Initiative.

Mary Augugliaro - **Infopeople:Registration for Julie's Feb 2017 course,** Library Services for Patrons Experiencing Homelessness, is not yet posted, but you can see a description of the course here https://infopeople.org/civicrm/event/info?id=560

Shana Munn:Thank you!

Lisa Barnhart - Infopeople:the topic appeared frequently in our Needs Assessment

Mary Augugliaro - Infopeople:What is most important to you regarding Social Issues and the library?

Katherine Anderson:lack of resources for rural and remote public libraries; they infrequently face the issues that urban libraries experience.

Shana Munn:resources to teach staff to break the stereotype and resources to help those people

Mary Augugliaro - **Infopeople:Cathy's upcoming course is Library** Budgeting for Right-brained Thinkers. For a complete course description and to register go to:
https://infopeople.org/civicrm/event/info?reset=1&id=602

Katherine Anderson:Cathy's topics repeatedly come up in our training needs surveys, for both trustees and library directors

Lisa Barnhart - Infopeople:We've added yet another one for Cathy for the spring. It will be about safety in the library, but we're not sure what the title will be.

Lisa Barnhart - Infopeople:Here is her preliminary description: Managers can send staff to as many "active shooter" workshops as they want but most front-line staff will still say they don't feel safe or respected in the workplace. Why? Because while the training says one thing - the culture says another. This course would outline how, from the top down, libraries can develop respectful, rational workplace cultures that create a good place to work

Mary Augugliaro - Infopeople:What is most important to you about any of the topics that Cathy is covering? Budgeting? Strategic Planning? Partnerships? What else?

Stephanie Beverage:Succession planning

Stephanie Beverage:Strategic planning - different models and methods, based on your needs and resources.

Katherine Anderson:Strategic Planning is key - budgeting and partnerships support the plan

Katherine Anderson:Set aside time each week! - Happy Hour program

Brenda Hough - Infopeople:Katherine - you're reading our minds!

Mary Augugliaro - Infopeople:Share your online learning tips with us!

Mary Augugliaro - Infopeople:Brandon Hall Report
https://www.docebo.com/whitepaper-measuring-the-roi-of-informal-learning-docebo-brandon-hall-group/?DOCEBOBLOG

Mary Augugliaro - Infopeople:Handout Effective Learning Culture Tips – Examples of meaningful sharing methods, available on this page
https://infopeople.org/civicrm/event/info?reset=1&id=605

Robin Hartman:Sharing what you learn makes you more focused on the content of the instruction.

Robin Hartman:You get more out of it if you know you are going to share it with others.

Lisa Barnhart - Infopeople:I totally agree Robin

Laura Pappani:GREAT initiative!

Eileen O'Shea:http://infopeople.org/belcupdates

Kathy Graybeal:Have been laying foundation for this for a year now. Thrilled!

Stephanie Beverage:Sounds really good - I'm interested.

Shana Munn:I just received permission from my supervisor to be one of the mentors for the program! I am quite excited to participate in it! :)

Kathy Graybeal:14 sm/rural libraries...establishing - with consensus - core

learning for ALL library staff

Brenda Hough - Infopeople:that's awesome, Shana!!

Shana Munn:right before I found out about the Homelessness Initiative project. ;)

Kathy Graybeal:Idea centers on "how can you support lifelong/lifewide learning if you aren't a lifelong learner?

Kathy Graybeal:"What are YOU curious about?"

Katherine Anderson:Kathy Graybeal - I would be interested in your core learning. Are you willing to correspond about it?

Laura Pappani:Shana, I'm going to sign you up for a project I need done, since you don't seem to have enough projects to keep you busy.

Shana Munn:hahahaha! You're funny. :p

Laura Pappani:I'm only half joking. :)

Lisa Barnhart - Infopeople:The Brandon Hall Report that we mentioned earlier dives into this more - the 70/20/10 division that is most effective for learning

Kathy Graybeal:Katherine - email me - kathy.graybeal@lib.de.us

Brenda Hough - Infopeople:How much does your library support informal and on-the-job learning? Do you get lots of support? Some support? Not much support? No support?

Lisa Barnhart - Infopeople:You should see that pie chart in your slides. It is there - just doesn't want to show up here apparently

Laura Pappani:I encourage employees to sign up for courses that interest them and are relevant to our library system, but the reality is that it's so hard to carve out the time in our busy workweeks to do online courses.

Webinars are easier.

Brenda Hough - Infopeople:the case of the missing pie... chart

Eileen O'Shea:More on the 70/20/10 model: http://www.trainingindustry.com/wiki/entries/the-702010-model-for-learning-and-development.aspx

Brenda Hough - Infopeople:Laura - time is such a challenge

Laura Pappani:Now I can't stop thinking about pie

Ruth:Great opportunity to create a sharing creation lab of applied learning for all libraries to share. Sort of a clearning house of applied ideas..

Laura Pappani:Is this more focused towards large library systems? I know every library can benefit from a learning culture, but some implementations just don't translate to a small rural system.

Ruth:We need stuff to be scalable.

Eileen O'Shea:http://infopeople.org/belcupdates

Mary Augugliaro - Infopeople:http://infopeople.org/belcupdates

Stephanie Beverage:Ah, pie...

Kathy Graybeal:If we sat in here today, do we have an automatic registration. (grin)

Brianna:What is the cost involved to participate in this initiative?

Robin Hartman:What incentives for participation in learning opportunities have people used to encourage reluctant staff?

Kathy Graybeal:I think this is abolutely able to be applied to rural/small. It's the growth mindset!

Lisa Barnhart - Infopeople:I totally agree with what Crystal is saying - even if the team is from a few rural libraries - as long as their is a cooperative effort to create a learning culture then it will be beneficial

Lisa Barnhart - Infopeople:woops *there" is a cooperative effort

Laura Pappani:What would be great is to have a blog for this initiative, so that those who don't get a spot can follow along as the project progresses

Shana Munn:oh! I like that idea ^^

Eileen O'Shea:That's a great idea, Laura!

Stephanie Beverage:I really like Laura's idea -

Isabe:Very excited about the learning opportunities offered and I will be keeping an eye on this initiative for sure.

Brianna:Yes, blog please!

Laura Pappani:Awesome

Crystal Schimpf:Kathy - I think you're absolutely right that the concepts can apply to small/rural :)

Eileen O'Shea:We can use the Infopeople blog! #effectivelearningculture

Crystal Schimpf:For this program, we are focusing on the team learning element.

Eileen O'Shea:Okay, I just made that hashtag up.

Ruth:Vry useful, thank you!

Crystal Schimpf:As Lisa said, we will have more details at the October 18 webinar.

Laura Pappani:#GimmePie

Mary Augugliaro - Infopeople:Follow up on Twitter **– we're Infotweets**
https://twitter.com/infotweets

Kathy Graybeal:This was a great idea!

Lisa Barnhart - Infopeople:Thanks Kathy. We'll see about doing this again next year!

Kathy Graybeal:Very excited about the safety workshop.

Stephanie Beverage:Look into the deposit accounts!

Susan Boyd:Thank You

Jennifer Peterson:Thank you all! So exciting!

Katherine Anderson:Building an Effective Learning Culture - encourage all libraries to participate

Mchele Fenton:Thanks!

Eileen O'Shea:Factoid of the webinar: in fact, human attention spans are now shorter than a goldfish (8 seconds versus 9 seconds). So Laura Solomon has, in fact, a longer attention span than the average human

Isabe:It was a great way to learn more about what you offer. This is my first webinar with Infopeople. We are currently looking at our training culture so lots of useful information.

Brianna:Action items: I love many of the ideas on the Training Tip handout, like gathering top 3 takeaways

Katherine Anderson:Thank you!

Ruth:This content helps my online SJSU teaching as well as consulting I do..

Robin Hartman:Look over the schedule of classes.

Eileen O'Shea:Thanks everyone!

Shana Munn:Thank you!!

Crista Cannariato:Nice to see what we can look aleady to and plan in advance

Ruth:thank you

Brenda Hough - Infopeople:thank you - bye all!!

Padma Sree:share with staff and start to build a team