

## Conflict Resolution Bibliography

Here is my current favorite short list about human behavior and management. I choose authors that I respect because they write clearly, they have been at it for decades and they are not affected by fads. Many of their books have been in print for many years. Most of these authors have written many books; I will mention one or two that I like best. Many are in many different editions, both paper and cloth.

- Nathaniel Branden. *How To Raise Your Self-Esteem*.
- Michael Brooks. *Instant Rapport*.\*
- Marcus Buckingham & Curt Coffman. *First, Break All the Rules*.
- Roger Fisher and William Ury. *Getting to Yes* et al.
- William Davies. *Overcoming Anger and Irritability*.
- Ronald Gross. *Peak Learning and Socrates' Way*.
- Linda A. Hill. *Becoming a Manager*.
- Chuck Kremer. *Managing by the Numbers*.
- Anné Linden. *Mindworks*.\*
- Bryan Magee. *Philosophy and the Real World*.
- Joan Magretta. *What Management Is*.
- Joseph O'Connor & John Seymour. *Introducing NLP*.\*
- Karen Pryor. *Don't Shoot the Dog*.
- Virginia Satir. *The New Peoplemaking*.
- Martin Seligman. *Learned Optimism, What You Can Change, and What You Can't* and *Authentic Happiness*.

\* These three books are interchangeable.