

Exercise #5

Mind-Mapping Your Information

Directions: Review the case study from Exercise #1 (Systems) and the additional information generated in Exercise #4 (on the flip chart pages). Working on your own:

1. Choose one problem to tackle.

2. Draw a mind map (free-form note taking) that shows the relationships between the problem and what you know about the situation surrounding it. Be sure to incorporate the who, what, when, where, and how information, as well as what you currently understand about the cause(s) of the problem.